

IN THE UNITED STATES PATENT & TRADEMARK OFFICE

ATTORNEY DOCKET NUMBER: 10991149-2

IN RE APPLICATION OF: U.S. Patent No. 7,822,629

USPTO CONFIRMATION CODE: 7356

APPLICATION NO.: 09/464,311

FILED: Dec. 15, 1999

EXAMINER: AKIBA K ROBINSON BOYCE

GROUP ART UNIT: 3628

FOR: CUSTOMER PROFILING APPARATUS FOR CONDUCTING CUSTOMER  
BEHAVIOR PATTERN ANALYSIS, AND METHOD FOR COMPARING  
CUSTOMER BEHAVIOR PATTERNS

37 CFR 1.322 & 37 CFR 1.323 REQUEST FOR CERTIFICATE OF CORRECTION

HONORABLE COMMISSIONER OF PATENTS & TRADEMARKS

Sir:

The following is a request for a certificate of correction in Serial Number  
09/464,311, now Patent Number 7,822,629.

A certificate of correction under 35 USC 254 is respectfully requested in the  
above-identified patent.

☒ All errors were the fault of the USPTO, no fee required. In the event that a further  
fee is required, please charge the amount to Deposit Account No. 082025.

☐ All errors were the fault of the applicant and, accordingly, please charge \$100.00  
to our Deposit Account No. 082025. In the event that a further fee is required, please  
charge the amount to the same Deposit Account.

☐ The errors were the fault of both the applicant and USPTO and, accordingly,  
please charge \$100.00 to our Deposit Account No. 082025. In the event that a further fee  
is required, please charge the amount to the same Deposit Account.

The exact locations where the errors appear in the patent and patent application are as follows:

In column 17, line 36, after "data-warehouse"  
insert - - daily, using an OLAP server. - -  
(Specification filed on Dec. 15, 1999, page 27, line 31)

In column 25, line 24, in Claim 14, delete "comparing...calling" and  
insert - - comparing calling - -, therefor.  
(Appeal Brief Filed on Aug. 25, 2005, page 23, in claim 19, line 3)

In column 26, line 26, in Claim 20, delete "engine," and insert - - engine - -,  
therefor.  
(Appeal Brief Filed on Aug. 25, 2005, page 25, in claim 28, line 9)

In column 26, line 55, in Claim 23, delete "Cs" and insert - - C<sub>s</sub> - -, therefor.  
(Appeal Brief Filed on Aug. 25, 2005, page 26, in claim 31, line 1)

The requested corrections are attached on Form PTO 1050.

Respectfully Submitted

02/02/2011

DATE

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## UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

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PATENT NO. : 7,822,629

APPLICATION NO. : 09/464,311

ISSUE DATE : Oct. 26, 2010

INVENTOR(S) : Qiming Chen et al.

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

In column 17, line 36, after "data-warehouse" insert - - daily, using an OLAP server. - -.

In column 25, line 24, in Claim 14, delete "comparing\_calling" and insert - - comparing calling - -, therefor.

In column 26, line 26, in Claim 20, delete "engine," and insert - - engine - -, therefor.

In column 26, line 55, in Claim 23, delete "Cs" and insert - - C<sub>s</sub> - -, therefor.

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This collection of information is required by 37 CFR 1.322, and 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.6 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patent, P.O. Box 1450, Alexandria, VA 22313-1450.

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*